Public EV Charger FAQ for Consumers

NEW YORK STATE | Department of Agriculture and Markets

Where can I find a public EV charger?

Most charging network phone apps have a locate station feature, or you can search online. The NYSERDA Electric Vehicle Station Locator is a good resource.

How can electricity be sold as an electric vehicle fuel?

All electrical energy sold at retail as vehicle fuel **shall only be sold by the kilowatt-hour (kWh)**. The unit price for electricity must be displayed by the whole cent (ex. $0.32) or tenth of one cent (ex. $0.319).

Can the fee for charging my EV be based on time?

No. The billed amount for the energy purchased cannot be based on the time you are connected to a charger. The charge must be based on the amount of energy (kWh) received.

However, you may receive additional charges for other services, such as parking and service fees. Any additional charges can be a fixed rate or based on time. All fees must be conspicuously posted for the consumer prior to purchasing the services.

What information must be recorded on my receipt?

Receipts may be printed or electronic and must adhere to adopted regulations. Some, but not all, of the information recorded shall include:

- Date and time of the transaction.
- Total quantity of energy delivered with the unit price ($/kWh) of the energy.
- Total computed price of the energy sale.
- Any additional separate charges included in the transaction (e.g., charges for parking time).
- Final total price of the complete transaction.
- Business name and location, and the unique EVSE identification number.

As a tenant or employee, can I be charged a fixed fee as part of a contract or agreement?

Yes, as long as you are not charged a unit price ($/hr) and it is clear how much energy you received (kWh) and was transferred to your vehicle for each transaction.

Who can I contact if I have questions or complaints?

You can contact the New York State Bureau of Weights & Measures at (518) 457-3146 or agr.sm.EVSE@agriculture.ny.gov.

The information stated above is a limited list of New York State's interpretations of EVSE regulations. It can be amended or edited at any time at the discretion of the Director of Weights & Measures.