The industry specific guidance below was developed by the Department in response to the pandemic and is no longer mandatory. These archived documents are made available as a public reference and resource only.

Industry partners should refer to New York Forward Guidance for the most up-to-date information regarding COVID-19. For more information, please visit https://agriculture.ny.gov/coronavirus.
*** NOTICE TO ALL RETAIL CUSTOMERS ***

IN RESPONSE TO THE COVID-19 PUBLIC HEALTH EMERGENCY & NEW YORK STATE PUBLIC HEALTH REGULATION 10 NYCRR SUBPART 66-3

STORE OWNERS SHALL DENY ADMITTANCE TO CUSTOMERS WHO ARE NOT WEARING A FACE-COVERING

ALL CUSTOMERS **MUST** WEAR A FACE-COVERING AT ALL TIMES WHILE SHOPPING

ONE FAMILY MEMBER SHOULD SHOP AT A TIME

PERSONAL PROTECTIVE EQUIPMENT SHOULD BE DISCARDED AT HOME

CUSTOMERS MUST ADHERE TO STORE LIMITATIONS

CUSTOMERS SHOULD ADHERE TO SPECIAL SHOPPING TIME FOR SENIORS AND IMMUNOCOMPROMISED INDIVIDUALS

(1) SPECIFICALLY, ANYONE WHO IS OVER AGE TWO AND ABLE TO MEDICALLY TOLERATE A FACE COVERING MUST COVER THEIR NOSE AND MOUTH WITH A MASK OR CLOTH FACE COVERING WHEN IN A PUBLIC

(2) IN RESPONSE TO THE COVID-19 PUBLIC HEALTH EMERGENCY SENIORS AND IMMUNOCOMPROMISED PEOPLE ARE ADVISED TO SHOP BETWEEN THE HOURS OF 6:00AM AND 8:00AM, DURING THE FIRST HOUR OF OPERATION, OR PRIOR TO THE STORE OPENING TO THE GENERAL PUBLIC